

Delivery Information

Delivery charges will vary dependant on size, weight and distance . Once agreed, these will form part of the purchase price. AJ Flooring (Yorkshire) Limited will deliver all goods on the agreed date as stipulated on the order. However, a change of order may affect the delivery date and this should be confirmed when amending an order. In the event of any one or more items being out of stock, AJ Flooring (Yorkshire) Limited will inform the customer and give the earliest possible estimated delivery date.

If no one is available at the address at the time of delivery, the driver will retain the goods, and AJ Flooring (Yorkshire) Limited will await further instructions. **Note, there will be an extra delivery charge in this situation, which must be paid before re-delivery.** If the goods are to be left without the customer being present, then full payment must be received prior to delivery, and AJ Flooring (Yorkshire) Limited cannot accept responsibility for incorrect delivery or loss of goods when the customer is not present to accept the goods. The delivery company, in most cases, will leave notification of the attempt to delivery.

it is important that any restricted access details are advised prior to delivery, (Including any width and height restrictions to access the specified delivery address). **Failure to let AJ Flooring (Yorkshire) Limited know about any restrictions will incur an extra delivery charge if a redelivery is required.** The load will be dropped, at the driver's discretion, to the nearest and safest point to your property. The driver cannot help with handling stone into your property, so please try to arrange for somebody to help with the offload.

Note that delivery may take place any time Monday – Friday between 8.00am and 6.00pm
The driver cannot help with handling stone into your property, so please try to arrange for somebody to help with the offload.

AJ Flooring (Yorkshire) Limited is not responsible for onwards handling at the property once initial delivery has been completed. All goods should be checked against order and an acceptance signed. If no signature is obtained, it will be assumed the goods are accepted in full. **Shortage, damage and incorrect deliveries notified to AJ Flooring (Yorkshire) Limited within 3 working days of receipt.**